



Helping Kids and Youth in Times of Emotional Crisis

We want to make meaningful changes to how kids, youth, and their families experience going to the ER for mental health concerns.

To do that, we need to:

1 Hear from kids and youth about what their experiences have been like.



2 Listen to families share their experiences of seeking help for their loved ones.



3 Talk to ER and Addictions and Mental Health staff to hear



4 Understand what the data and literature says about services being provided.

Once we have collected all of this information, visual maps will be created that show how patients, families, and health care staff experience care in the ER.

The maps will be used to identify times in the a big difference.



Youth Survey Link survey.ahs.ca/KidsYouth
Family/Caregiver Survey Link survey.ahs.ca/FamilyCaregiver